

BEEN ASKED FOR PROOF OF ADDRESS?

Your address details can be found on your order confirmation email as shown in this example:

We require ONE document that:

- Is from our accepted list below.
- Shows your name, document date and **original invoice address**.
- Shows the full page, including all four corners.

Your order details

Invoice address
Mr Chester Field
12 Cushion Close
Sofaton
Lancashire
SO4 7FA

Delivery address
Mr Chester Field
84 Recliner Road
Ottoman Park
Manchester
OT1 3MN



Sofa Range
Item
Quantity:
Colour:

£_____

Delivery information: [Click here for order tracking & delivery updates](#)



We accept:

Dated within the last three months:

- **Bank Statement**
Current account only
- **Utility Bill**
Gas, Electric or Water

Also Accepted:

- **Council Tax Bill**
Covering the current period.
- **Valid Driving Licence**
showing original invoice address.



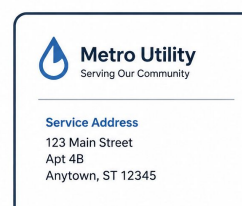
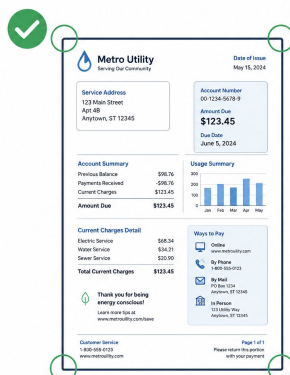
We don't accept:

- **Mortgage correspondence**
- **Domestic invoices or letters**
- **Insurance documents**
- **Payslips**

Before you upload

Upload a **clear, full-page PDF or image** with all four corners visible.

✗ Screenshots, cropped images and redacted documents aren't accepted.



STORAGE OR SHIPPING FACILITY DELIVERIES
ONLY

These documents are not required for a residential delivery address.

If you need to request **delivery to a third party storage or shipping company** you'll need to provide:

Proof of address.

Please see requirements outlined on the previous page.

- Valid proof of ID.

Your Proof of ID and Proof of Address must be different documents.

 A completed signed Letter of Responsibility.

We'll email you the letter after you submit the online request form.

Print, complete and sign it by hand, then return it to us via email.

For legal reasons, we can only accept handwritten signatures.

Acceptable proof of ID

You can provide one of the following as proof of ID.



Your document must be valid (in date) and clearly show your full name and date of birth.

Option 1: Valid passport

We can accept any valid passport.

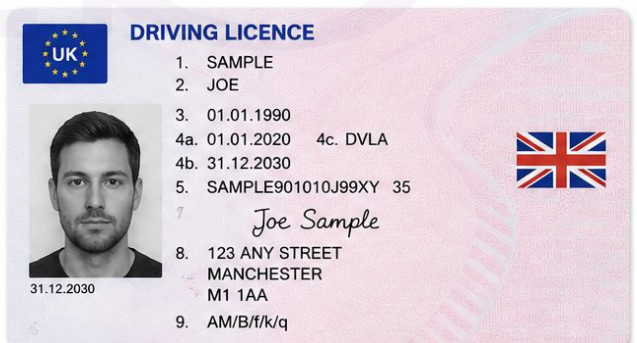


Accepted

The passport is valid and clearly shows the holder's full name and date of birth.

Option 2: In date driving licence

We can accept a full or provisional driving licence as long as it is in date.



 Accepted

The driving licence is in date and clearly shows the holder's full name and date of birth.



Please note: We cannot accept out of date documents or digital screenshots of your ID.

Your driving licence can be used as proof of address, but you'll need a separate document, such as your passport, for proof of ID.